

Identity Service MOA with FICAM TFS Program

The Credential Service Provider, Token Manager or Identity Manager (“**Identity Service**”) listed below desires to offer its services in a manner that satisfies the requirements of the federal government’s Federal Identity, Credential and Access Management Trust Framework Solutions Program (“**TFS Program**”), as defined in the “*Authority To Offer Services for FICAM TFS Approved Identity Services*” document, version 1.0.1, dated 17 FEB 2014, and available at www.idmanagement.gov (“**ATOS Document**”).

In accordance with the requirements of the TFS Program, the Identity Service seeks approval by the TFS Program that the Identity Service is operating in compliance with the FICAM TFS requirements, and is able to offer its services to government relying parties at the following assurance levels and component identity service configurations (“**FICAM TFS Approval**”):

Component Identity Service Designation	Assurance Level 1	Assurance Level 2	Assurance Level 3	Assurance Level 4
Credential Service Provider (CSP)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Token Manager (TM)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Identity Manager (IM)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In connection with its application for FICAM TFS Approval, the Identity Service hereby represents, warrants, and certifies to the TFS Program as follows:

1. **Review:** Identity Service has reviewed and assessed the requirements as set forth by the TFS Program in the ATOS Document, and has reviewed and evaluated the practices, policies, processes, procedures, and technology the Identity Service employs in offering its services to government relying parties via TFS Program approved interfaces, and in the collection, use, retention, and disclosure of personal information and other data related thereto;
2. **Compliance with Requirements:** Identity Service complies fully with all of the requirements as set forth by the TFS Program in the ATOS Document, and will remain in compliance from the time any FICAM TFS Approval is issued by the TFS Program until such time as any FICAM TFS Approval is terminated or revoked.
3. **Implementation:** Identity Service has developed, implemented, enforces, and periodically updates as necessary its own auditable practices, policies, processes, procedures, and technology, that appropriately implement the requirements of the TFS Program;
4. **Audit Requirements:** Identity Service will conduct, at least annually, internal or external audits to verify its compliance with the TFS Program requirements and notify the TFS Program of the results of the audit;
5. **Revocation:** Identity Service will promptly request that the TFS Program revoke any FICAM TFS Approval that may be issued in the event that any of the foregoing ceases to be accurate. In addition, the TFS Program reserves the right to revoke FICAM TFS Approval that may be issued in the event that any of the foregoing ceases to be accurate.

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6. Effective Dates: This MOA is effective for one year from the date signed by the FICAM TFS Program Manager, and continues until the earlier of one year, revocation of the FICAM TFS Approval by the TFS Program, or revocation by the Identity Service upon notice to the TFS Program.

For Identity Service:

Identity Service Company Name: SYMANTEC, INC.
Authorized Officer Signature: Nicholas F. Piazzola
Name: NICHOLAS F. PIAZZOLA
Title: SENIOR DIRECTOR, GOV'T AUTHENTICATION SOLUTIONS
Date: 1 MAY 2014

For FICAM TFS Program:

Signature: Anil John
Name: ANIL JOHN
Title: FICAM TFS Program Manager
Date: 2 May 2014